



Send authorized returns to:
Attn: Lori, Fred or Glen
Thorvin Electronics Inc
2861 Sherwood Heights Drive Unit # 36 & 37
Oakville, Ontario L6J 7K1

Return Merchandise Authorization Request Form

Please fax this form to (905)829-4196 for Return authorization/RMA prior to shipping return back to Thorvin.

Customer Name:		Date:
Address:		
City:		Postal Code:
Phone:	Fax:	E-mail:

Requested Action:

Exchange
 Replacement
 Repair
 Credit
 Refund

Part #	Serial #	Reason for Return	Date Purchased	Invoice #

Additional Comments:

All returns must be made within 30 days of purchase. If an exception is made after 30 days, only in house credit will be issued. All products must be returned in re-sale condition in original, undamaged packaging with all manuals etc. Products with missing components or documentation, or products not in re-sale condition will be subject to additional restocking fees or returned to the customer. All returns are subject to manufacturer's return policies. Returns must be sent to Thorvin Electronics freight prepaid. Thorvin Electronics is not responsible for returns lost or damaged during shipping. The return item/items must be placed in a secondary box with the RMA number written on the outside of the shipping box. Returns without RMA numbers and prior authorization will be refused. Please include a copy of this form and invoice with return.

For Internal Use Only:

Accepted RMA# _____ Date Issued: _____ Rejected Reason: _____
 Restocking fee : _____
 Exchange Replacement
 Repair Credit Refund
 RMA issued by: _____